September 2, 2021

Dear Residents and Families:

I was hoping to deliver better news to you today but I am saddened to inform you that we received notification that we had two additional employee test positive for COVID-19. With this new information, we still have a hold on resident visitations. We will be doing another round of testing for all staff and residents today and tomorrow and hope to have results sometime this weekend or early next week. If all results are negative, we will be able to reopen to visitors.

Again, we are doing all we can to ensure our facility is being cleaned and sanitized to reduce the chances of transmission of the COVID-19 virus. All staff and residents will continue to follow the Core Principals of COVID-19 Infection Prevention (screening for symptoms, hand hygiene, face masks, cleaning and disinfection high touch surfaces, appropriate use of PPE, effective cohorting of residents, and resident and staff testing).

For the most up-to-date information on our Covid cases, testing and visitation status please call our recorded Campus Communication Hotline at 262-335-4599. This is the first place we update when we have new information followed by letters and updating our website.

We appreciate all of you for being so flexible during these times. We know it can be hard to have sudden changes in plans but our main focus is and always will be keeping our residents safe. Thank you again for your ongoing support. Please do not hesitate to reach out with any questions or concerns.

Taya Walk, NHA Campus Administrator

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